

## Competition T&CS – Life in the UK Amazon £50.00 voucher

These terms and conditions are the ‘General Terms’ which apply to every prize draw promotion (each a ‘Promotion’) that The Stationery Office Limited (“TSO” or “we”) administers. We may change these General Terms at any time so you should check this page regularly for any changes. Changes will apply from the date that they are published on this page.

By entering any Promotion, you accept that you will be bound by these General Terms and applicable Specific Terms if any.

### **The Promoter**

The ‘Promoter’ of a prize draw promotion is the party legally entitled to administering it. For our Promotions, this will be TSO. TSO is registered in England and Wales, with registered offices at St Andrews Business Park, 18 Central Avenue, Norwich, Norfolk, NR7 0HR. We regularly run Promotions with or without in collaboration with other companies, in which case their details will be set out in the relevant Specific Terms.

### **Eligibility Rules**

Unless Specific Terms state otherwise, our Promotions are open to all Great Britain residents, aged 18 years or over. Some Promotions may have a number of additional eligibility requirements and limits, which will be detailed in the Specific Terms. Whether all relevant eligibility requirements have been met, will always be decided in our sole discretion and we may require evidence of confirmation from entrants before we award a prize.

Employees of TSO, or any joint promoter, members of their direct families, or any person directly associated with a Promotion are not eligible to enter. Any entries submitted by such persons will be invalid.

### **Entry**

Online Promotions: The majority of our Promotions will follow the online entry method. To enter, you will need to visit the relevant webpage and follow the instructions set out to fill in the Life in the UK feedback survey. You will generally be asked to provide your name and email address and submit your entry after reading our Privacy Policy ([The Stationery Office Limited Terms and Conditions of Sale | Official Life in the UK Learning Zone](#)).

Unless stated otherwise in the Specific Terms, Promotions are limited to one entry per person and entrants may not enter on behalf of another person, group company or syndicate. Entrants must use their legal name. Entrants may not use automated entry

software or any other mechanical or electronic means that permits any person to make multiple entries to a Promotion.

TSO takes no responsibility for any technical, communication or other problems that might prevent the receipt of the entrant's details, and accepts no responsibility for entries which are not visible due to entrants' privacy settings, or incomplete. We cannot enter into correspondence with entrants who experience difficulties with the entry mechanism.

### **Winning and Prizes**

TSO reserves the right to replace any part of a stated prize for an alternative prize of equal or greater value. Prizes are non-transferable and have no cash alternative.

The prize winner of a Promotion will be chosen by random draw from all valid entries for that Promotion. The draw will take place at such date and time as determined by TSO at its sole discretion.

Prize winners will be notified that they have won the relevant draw. Prize winners will be notified via the email address provided for Online Promotions.

If we are unable to contact a winner to award a prize within 28 days of the draw, or such shorter time as may be set by TSO on case to case basis, then the winner will be deemed to forfeit their right to the prize and TSO reserves the right either to pick another winner at random from the remaining entries or cancel the respective Promotion at TSO's discretion.

Prize winners will need to claim their prize within 2 weeks of being notified by TSO that they have won by responding in the manner set out in our notification. If the prize winner fails to do so, TSO reserves the right either to pick another winner at random from the remaining entries or cancel the respective Promotion at TSO's discretion.

Prize (i.e., Amazon voucher for GBP 50) will be sent free of charge to the winner's email address. Should a prize winner's contact details change, it is their responsibility to notify us.

We reserve the right to request proof of a prize winner's identity in the form of a passport or driving licence, and proof of address in the form of a utility bill. In the event that a prize winner cannot provide us with proof of identity and/or address that is reasonably acceptable to us, we may withdraw the prize and select another prize winner.

We make no representation or warranty in relation to any of the prizes provided and we accept no responsibility for any loss, expense or damage which is suffered or sustained in connection with a Promotion, or accepting or using any part of a prize, except for any liability which cannot be excluded by law, in which case that liability is limited to the minimum allowable by law. Your statutory rights are not affected.

We shall not be responsible for any additional expenses incurred by a prize winner in relation to a Promotion or prize.

All stated prize values are at the recommended retail price in pound sterling and are, to the best of our knowledge and belief, correct at the time of printing. We take no responsibility for any fluctuations in prize values.

### **Publicity and Personal Information**

All personal information provided by entrants when entering the Promotions will be used by TSO for the purposes of administering and fulfilling the Promotions and always in accordance with the TSO's Privacy Policy.

In the event that a prize is to be provided by a third party ('Prize Provider'), we may pass on a winner's details to the Prize Provider to enable them to send their prize directly to the winner.

Any personal data you provide will be processed in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

Under the Advertising Standards Authority (ASA) requirements, TSO must either publish or make available information that indicates that a valid award took place.

A prize winner may be required to participate in reasonable publicity arising out of a Promotion.

### **General**

TSO reserves the right to disqualify any entrant who we reasonably believe violates the General Terms and to require them to return any prize they may have won.

If for any reason any Promotion is not capable of running as planned as a result of any (including but not limited to) technical failures, unauthorised intervention, computer virus, mobile network failure, tampering, fraud or any other causes beyond our control which corrupt or affect the administration, security, fairness, integrity or proper conduct of a Promotion, we reserve the right to cancel, terminate, modify or suspend the Promotion and/or to disqualify any individual who (whether directly or indirectly) causes (or has caused) the problem.

We may vary these General Terms or terminate a Promotion at any time at our absolute discretion if reasonably required to do so. Termination or variation of a Promotion is without liability to any entrant or other person. We will not award the prize if a Promotion is terminated.

All our decisions relating to a Promotion are final. No discussions or correspondence with entrants or any other person will be entered into.

A failure by TSO to enforce any of the terms and conditions in the General Terms in any instance will not give rise to any claim or right of action by any entrant or prize winner, nor shall it be deemed to be a waiver of any of our rights in relation to the same.

Except as specifically set out herein and to the maximum extent permitted by law, all conditions, warranties and representations expressed or implied by law are hereby excluded.

In the event that any provision of these General Terms are held to be illegal, invalid, void or otherwise unenforceable, it shall be severed from the remaining provisions which shall continue in full force and effect.

We cannot guarantee that the services or systems for entering a Promotion, will at all times be free from errors or omissions nor that they will be available uninterrupted and in a fully operating condition. These services may be suspended temporarily and without notice in the case of any problem with any network or line, system, server, software, or for any technical malfunction or failure, maintenance or repair or for reasons reasonably beyond our control.

These General Terms shall be construed in accordance with and governed by the laws of England and Wales.